



HG Powerglue Benelux

located at Bremweg 14, NL-5951 DK in Belfeld, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.hgpowerglue.nl, Bremweg 14, NL-5951 DK in Belfeld, 0031 (0) 85 16 11 22

M. van Schayk is the Data Protection Officer of HG Powerglue Benelux. He can be reached via marco@hgpowerglue.nl

Personal data that we process

HG Powerglue Benelux processes your personal data because you use our services and/or because you provide these to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Address data
- Telephone number
- E-mail address
- Bank account number

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that permission, please contact us via info@hgpowerglue.nl and we will remove this information.

For what purpose and on what basis we process personal data

HG Powerglue Benelux processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to be able to perform our services
- To deliver goods and services to you
- HG Powerglue Benelux also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision making

HG Powerglue Benelux does not take decisions on the basis of automated processing on matters that may have (significant) consequences for persons. This is about decisions taken by computer programs or systems, without a human being (for example an employee of HG Powerglue Benelux). HG Powerglue Benelux uses the following computer programs or systems: Exact Online.

How long do we keep personal data

HG Powerglue Benelux does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data are collected. We use the following retention period: 4 years.

Sharing of personal data with third parties

HG Powerglue Benelux only provides to third parties and only if this is necessary for the implementation of our agreement with you or to comply with a legal obligation.



Cookies, or similar techniques, that we use

HG Powerglue Benelux does not use cookies or similar technologies.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by HG Powerglue Benelux and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@hgpowerglue.nl. To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN) black. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks. HG Powerglue Benelux would also like to point out that you have the possibility to file a complaint with the national data protection authority, the Dutch Data Protection Authority. This is possible via the following link:

<https://autoriteitonderwerpen.nl/nl/contact-met-de-autoriteit-persoongegevens/tip-ons>

How we protect personal data

HG Powerglue Benelux takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@hgpowerglue.nl